

Sells Printing Company | Essential Tips

Uploading via InSite:

For Mac users who use Safari under Mac OS X 10.6 or later, there is a compatibility issue that causes file uploads to proof.sells.com (Kodak InSite) to fail at some random percentage after the upload begins.

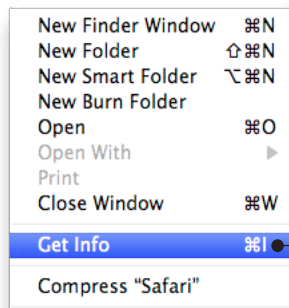
Fortunately, there are a couple of workarounds:

- 1) We tested Firefox and found versions 3.6.12 – 3.6.16 work, but versions 4 and 5 did not work. Firefox can be downloaded from <http://www.getfirefox.com>
- 2) Setting Safari to open in 32-bit mode also seems to work (again, Mac OS X 10.6 or later):

To change this setting, please ensure that the Safari application is not running, then navigate to your Applications folder and find your Safari application icon.



Click on the Safari application once to select it, then...



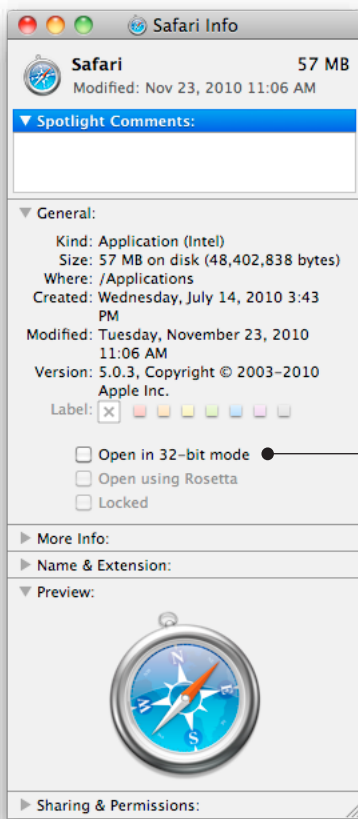
Select **Get Info** from the **File** menu:

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The Safari Info window opens:

Click the check box next to **Open in 32-bit mode** then close the Safari Info window:



Click the check box next to **Open in 32-bit mode** then close the Safari Info window:

Safari should now successfully upload files via InSite.

This doesn't affect InSite uploads for Mac users under Mac OS X 10.5.8 (Leopard) or earlier, just those with Mac OS X 10.6.x (Snow Leopard).

We are in hopes that a future version of InSite will not require either of these workarounds, but we are at Kodak's mercy to provide a functional new version of the software...